

# Coaching Agreement, Terms & Conditions

Take the time to read this, please! You'll get way more out of your coaching session and it's important that we are on the same page when working together as Frantically Speaking + Coach (us) and our Client (you).

## RESPONSIBILITY

\*Your Coach will put his best efforts to support you in achieving your own results and desired outcomes.

\*You shall be responsible for implementing all learnings, practices and tools provided by the Coach.

\*Your Coach will work with you to identify solutions and offer suggestions, options and advise based on his own personal experience, training and knowledge.

\*You accept full responsibility for all your decisions and courses of action that you take during or after your coaching sessions.

\*You as Client, by signing this Coaching Agreement agree and acknowledge that the Coach is not a licensed investment advisor, real estate agent, accountant, finance, health or legal professional.

## CONFIDENTIALITY

Your Coach will not divulge that you are in a coaching relationship without your express consent. You, of course are free to discuss the coaching relationship with anyone at anytime.

## SCHEDULING

All Coaching Sessions are scheduled in advance by direct agreement between you and your Coach. If for any reason you cannot attend a scheduled Coaching Session you are fully responsible for informing your Coach and

arranging an appointment at least 48 hours in advance, otherwise the session will be deemed forfeited.

## TASKING

Tasks are assigned to assist in accelerating change and achievement of your desired results.

## FREE EXTRA TIME

There is no extra charge for 5-10 minutes “catch up calls” between your Coaching Sessions, whether to discuss an issue or concern or share something great! Your Coach provides this free additional service to give you superior value and results. These catch up calls shall be decided mutually as per your and Coach’s convenience.

## FREE EMAIL ACCESS

Your Coach is available during the week via email to share wins, seek clarity on actions or review minor issues. Again, there is no charge for any of the brief “catch up emails”. However, the Coach shall reply as per his convenience.

## Terms & Conditions

Read these too!

They are part of your agreement with us.

If you wish to cancel the agreement and payments within 3 business days of the date indicated, you may do so for a full 100% refund of any amount paid less the cost of any products delivered. This refund is only available if services have not commenced in any way rendering any refund void.

## Notice of cancellation

All notice of cancellation must be in writing and delivered by mail or email to the coach and to [hrideep@franticallyspeaking.com](mailto:hrideep@franticallyspeaking.com). Cancellation notice will be deemed on the date in which the cancellation is received by us. No refunds, credits or transfers available for no-shows.

# Terms of Coaching

The Coaching Programs are created and sold as whole packages and cannot be altered or partially completed in any way. If you are enrolled in continuing Coaching for a number of sessions, unattended sessions due to quitting the program may not be eligible for refund, credit or transfer.

## Suspending Membership

Suspending Membership is not possible after your program has commenced.

## Coaching Calls

Telephone calls with your Coach during your membership are at the Client's expense, and initiated by the Client.

## Payment Plans

Payment to be made 100% in advance. If any instalment payment should default, the Client will have seven (7) days to rectify the situation. Any schedules coaching session(s) will be postponed until payment is received within the 7 days, all discounts and bonuses will be forfeited and full payment will apply. If a Client defaults on any instalment payment, the result may be cancellation from the Program.

## Program Changes

The Coach reserves the right to change, modify or cancel any programs as considered necessary. Any such change will be made in consultation with the Client.

## Mutual Agreement Cancellation

If at any time, the Client or Coach believes that the Coaching Sessions and agreement are no longer serving the needs of the Client, they may initiate a discussion to rectify the situation prior to cancelling the Program or Sessions.

## Intellectual Property

All material relating to the Program is subject to copyright and other intellectual property rights. All materials may not be recorded, used or reproduced without the written permission of the owner.

## Indemnification

You understand that all action taken is performed voluntarily and is your own responsibility. Clients should seek independent professional advice before undertaking any physical, business or investment actions.

## Agreement Section

By entering into a Coaching Agreement either through signing a Coaching Agreement with us or paying any amount to your Coach, you agree to abide by the terms and conditions as set out above.